

Mr Seán McDonagh  
General Secretary  
Communications Workers Union  
575 - 579 North Circular Road  
Dublin 1

11 November 2024

Dear Seán

**Transformation Agreement – Implementation of Postal Operative Change Allowance for those not currently in receipt of this allowance – 3% change allowance**

Further to our agreement and recent discussions I can confirm that the payment of the above allowance for Postal Operatives in C&D, Final Mile and Indoor Administrative Operatives will be on 29 November 2024.

This payment will include the arrears from the effective date of the implementation of 1 July 2024.

I trust that the above is in order, please do not hesitate to contact me if you have any queries.

Yours sincerely



**Eleanor Nash**  
**Chief People Officer**